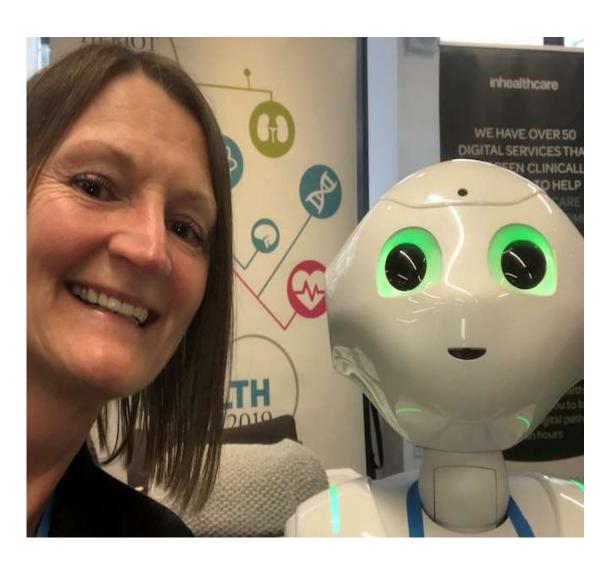


## Support Worker Virtual Learning Week

4 March 2022



Professional Development Award in Technology Enabled Care SCQF Level 7



# Pamela Dimberline

Specialist Lead Digital Health & Care

























## **Poll Results**

1. Do you currently use any Technology Enabled Care in your job role?

```
42 Response:
Yes – 45% (19)
No – 16% (7)
Unsure – 38% (16)
```

2. Do you think Technology Enabled Care should be available to support people with their health and wellbeing?

```
45 Response:
Yes – 75% (34)
No – 4% (2)
Unsure – 20% (9)
```

3. Do you have the necessary knowledge and skills to use Technology Enabled Care with the people you support?

```
48 Response:

Yes – 31% (15)

No – 10% (5)

Don't know enough about TEC to respond – 58% (28)
```



# Group Award Specification

2 Higher National Unit Credits (1 mandatory & 1 optional)

16 SCQF Credit Points at Level 7

1 Mandatory Unit (8 SCQF credit points)

4 Optional Units (8 SCQF credit points)

Notional length for *each* unit is 40 hours

3 month window to complete

PDA awarded on completion of mandatory unit *and* one optional unit





## **Unit** Structure

#### **Mandatory Unit:**

Working with Technology Enabled Care – (J48M 34)

#### **Optional Units:**

- Call Handling (J48S 34)
- Installation, Maintenance and Repair (J48R 34)
- Response (J48P 34)
- Using Digital Technology to Support People in Health, Housing and Care – (J48N 34)



# Mandatory Unit: Working with Technology Enabled Care

#### Outcomes:

- 1. Use TEC to support service users and people working in health, housing and social care.
- Empower and enabled people to use TEC in the management of their health and wellbeing.
- Apply the values and principles that underpin TEC practice.
- 4. Contribute to the assessment of an individuals TEC needs.



#### Optional Unit:

Using Digital Technology to Support People in Health, Housing & Care

#### Outcomes:

- Promote the use of digital technology as a contemporary approach to support health and care delivery.
- Empower people to adopt the use of digital technology to support their health and social care needs.
- 3. Evaluate new and emerging digital technologies and reflect on how these could be used to assist people to self-manage and live independently.

## What's involved

Delivered via online distance learning.

3 hour mandatory Essential Learning Virtual Induction.

Self-directed learning and development hosted on virtual platform.

Networking and collaborative learning with cohort participants across the sector.

Engage with SQA approved internal assessor/tutor.

Completion of assessments meeting unit learning outcomes.

Agree to complete in 3 months.





## Who's it suitable for

This qualification will be of interest to staff who are:

- New to or have an interest in Technology Enabled Care.
- Working in this area but want to further develop and advance their knowledge and skills.

The award enables candidates to develop their work-based learning skills and use the award to progress their career through Continuing Professional Development (CPD).



## Cohorts 1 - 6

"It made me challenge my own pre-conceptions of what is best for service users and reflect on what I am doing well and what I can improve upon.

The support given by my tutor was first class"

(Glasgow City Council)

"Excellent. Learned so much from each part. My tutors were brilliant" (CVS Inverciyde)

"As a Call Handler I feel any way I can improve in my role benefits service users/patients using the service providing a better patient journey and I have gained more confidence in communication skills.

I would recommend this award to anyone thinking about it".

(NHS24)

"It gave me a deeper understanding of Technology Enabled Care and helped me become much more knowledgeable about the subject. It was also great to have a qualification at the end and this certainly helped me in progressing with my career and achieving my goals" (Aberdeen City HSCP)



## **Poll Results**

4. Do you think it should be an essential requirement to have skills in Technology Enabled Care?

```
41 Response:

Yes – 70% (29)

No – 7% (3)

Don't know enough about TEC to respond – 21% (9)
```

5. Would you be interested in undertaking the Professional Development Award in Technology Enabled Care?

```
45 Response:
Yes – 60% (27)
No – 4% (2)
Unsure but would like to know more – 35% (16)
```



## Cohorts 7 to 9

56 Fully funded places across health, social care and housing.

3 Cohorts starting in June 2022, October 2022 and January 2023.

Application process opens 7 March 2022 until 4 April 2022.

Enquiries and application from <a href="mailto:nes.dew@nhs.scot">nes.dew@nhs.scot</a> or apply via: <a href="mailto:bit.ly/tecpda">bit.ly/tecpda</a>

#### Professional Development Award in Technology Enabled Care SCQF Level 7

## APPLICATIONS NOW OPEN

Cohort 7 - June 2022

Cohort 8 - October 2022

Cohort 9 - January 2023



Are you looking for a way to enhance your knowledge, skills and abilities in Technology Enabled Care?

Are you looking at new ways of using digital technology to support people in Health, Housing or Care?

If Yes, then apply now for a fully funded place in Cohort 7, 8 or 9

#### **Course Outline**

3 month programme

**Cohort Virtual Inductions** 

- 30th June 2022
- 20th October 2022
- 19th January 2023

Self-Directed Learning and Development hosted on virtual platform

Networking and collaborative learning with cohort paticipants across the sector

The programme is ideal for frontline roles in a Health and Social Care Partnership, Health Board, Social Care or Housing organisation from the public, private or third sector

It will equip participants with the skills to promote the use of digital technology across their service and organisation. Empowering them to adopt and evaluate emerging digital technologies that support health and care delivery and reflect on how these could be used to assist people to self-manage and live independently.

Applications are open from 7th March until 4th April 2022

Further information can be found by scanning the QR Code below or contact the team at nes.dew@nhs.scot











# Essential requirements for funded places

- Agree to complete the units Working with Technology Enabled Care and Using Digital Technology to Support People in Health, Housing and Care. (We are not offering funding for other units)
- Frontline health, housing or social care role from public, private or third sector supporting people
- Line Manager support
- Attend allocated mandatory virtual induction
- Basic digital skills to complete online qualification
- Access to laptop or desktop computer and Wi-Fi to submit online assessments
- Complete within 3 months
- Complete evaluation



#### "Three secrets to success...

Be willing to learn new things.

Be able to assimilate new information quickly.

Be able to get along with and work with other people."

Sally Ride, First American Woman in Space
NASA

Thank You!

### Contact Details

# twitter

#### **Pamela Dimberline**

Specialist Lead Digital Health & Care

**NHS Education for Scotland** 

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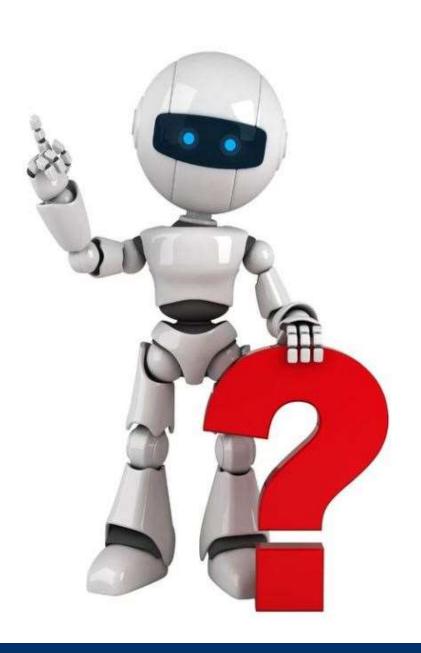
**Mobile:** 07769 367 675

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Twitter: <a href="mailto:opens">opens</a>

Digitally Enabled Workforce Team: <a href="mailto:nes.dew@nhs.scot">nes.dew@nhs.scot</a>

Turas Learn - Digital Health and Care learning site: bit.ly/turasdigitalhealthcare



Questions!

This resource may be made available, in full or summary form, in alternative formats and community languages.

Please contact us on **0131 656 3200** or email **altformats@nes.scot.nhs.uk** to discuss how we can best meet your requirements.



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