





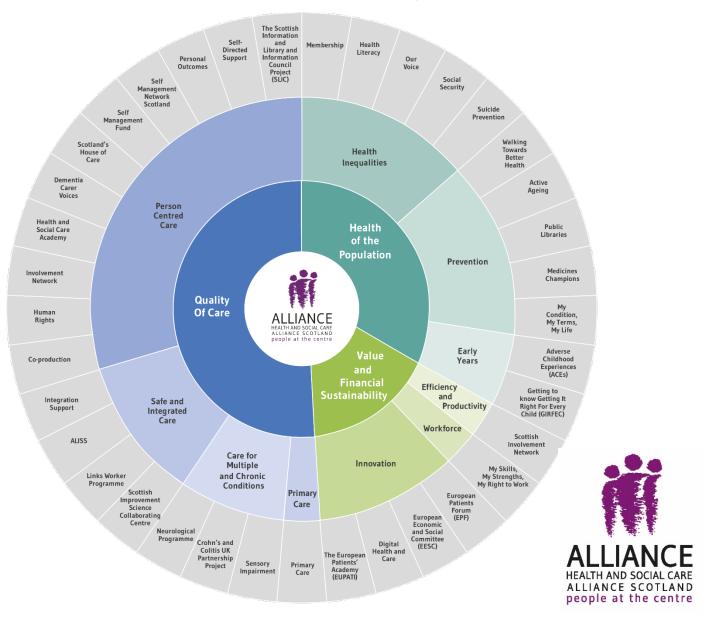
Margaret McKeith
National Lead, House of Care
The Health and Social Care Alliance

Our vision is for a Scotland where people who are disabled or living with long term conditions and unpaid carers have a strong voice and enjoy their right to live well





The ALLIANCE projects



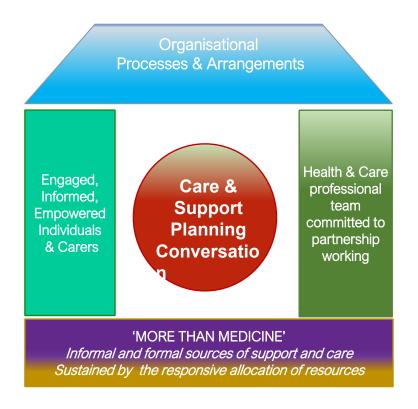
Route Map to the 2020 Vision for Health and Social Care

More than Medicine

 Range of social interventions that build on and complement clinical care.

 Positive health outcomes are intrinsically linked to social connectedness and being able to live as well as possible within a community setting. episodia

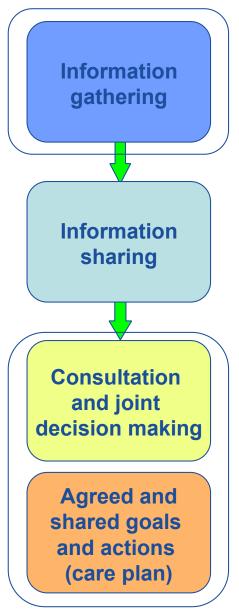
Scotland's House of Care Programme



A fundamental shift in the relationship between person and professional that supports that person to be in the driving seat of their health and social care, with self-management at the heart

The Care and Support Planning Process:





1st visit = Disease Surveillance

Annual review tests/tasks done

In between visits = PREPARATION

Results/agenda setting prompts sent to patient >1 week before consultation

2nd visit = Care and Support Planning

equals and experts (HCP and patient) meet to review how things are going, consider what's important, share ideas, discuss options and develop a care plan

#makeslinks

husband bereavement employment mental alcohol worries depression attendance child chronic responsibilities diagnosis suffering housing isolation money looking stroke learning weight domestic wife struggling relaxation like term clinic ill self attend ben history food mum care condition lack previous difficulties person mother help management recent homelessness poor activities children drug needs misuse drug confidence new daughter SOCIAI mood poor day house day house IOW loss cancer services possible childhood financial relationships caring sexual concerns abuse mobility unemployed



'More Than Medicine'
Lunch and learn sessions
linking GP Practice and
the Third Sector



Organisational Processes & Arrangements

Engaged, Informed, Empowered Individuals & Carers

Care & Support
Planning
Conversation

Health &
Care
professional
team
committed
to
partnership
working

'MORE THAN MEDICINE

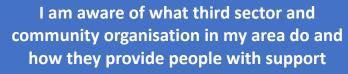
Informal and formal sources of support and care sustained by the responsive allocation of resources

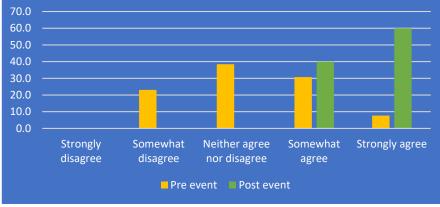
General practice staff reported that their awareness of what third sector organisations in their area do and how they provide people with support increased by three times after the event compared to before the event.



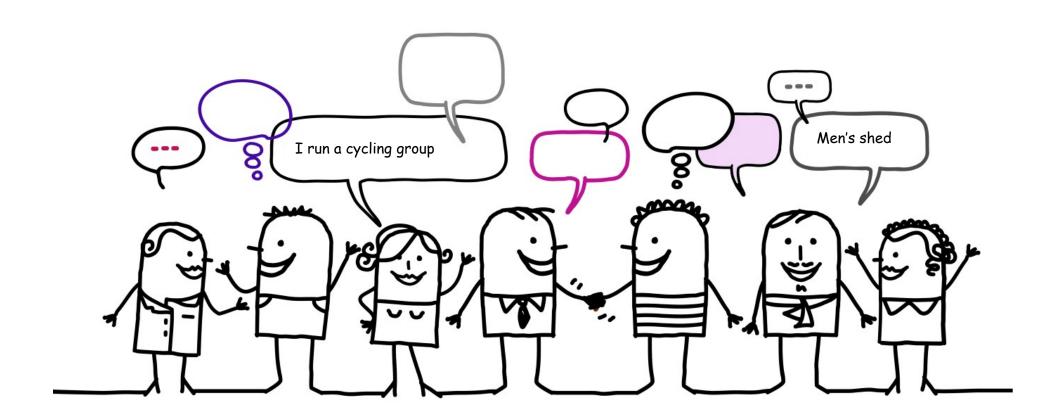
Key aims:

- Strengthen links between General Practice and Third Sector organisations in their area
- Raise awareness of ALISS and how to signpost effectively to the Third Sector









What people think about the House of Care model ...

I have appreciated both visits. It's good to see how I am doing in black and white. I left feeling helped and encouraged

Excellent set up.
Nurse knows your
health problems and I
can see where help is
required.

An excellent change. Well done!

Am working on decisions

and solutions

I found this a helpful way in which to understand my condition and how I can help myself to achieve my goals

I found it all good and informative, relaxed, very helpful, can only say 'Ta' much and will work to reach goal and priorities I set – no more Buckfast, lose a stone or more (improve diet a little and exercise more regularly) On my bike pedalling!!! All in all, cheers for a much needed, gentle boot in the BUTT?!! That's it. Big Ken

Patient experience questionnaire, Lesmahagow Nov 2016

Thank You

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