

Healthcare Support Worker Learning Event (West) Make Learning Work for You

Conference Programme

Tuesday 5 November 2019

The conference will take place in Glasgow at the Grand Central Hotel.

09.30 - 10.00

Registration and **Refreshments** take place in the **Regent Suite** on the **Entresol Floor**





10.00 - 11.00

Plenary Session takes place in the **Victoria Suite** on the **Entresol Floor**



10.00 - 10.10

Introduction to the day from Dorothy Wright, Director of Workforce, NHS Education for Scotland

10.10 - 10.20

Welcome from David Garbutt, Chair, NHS Education for Scotland

10.20 - 10.30

Setting the Scene from Anne Campbell, Head of Programme (Education and Management Development) and Jane Cantrell, Programme Director (Nursing, Midwifery and Allied Health Professions), NHS Education for Scotland

10.30 - 11.00

Personal Development Planning and Review (PDPR) and Turas Appraisal

Anne Campbell, Head of Programme (Education and Management Development), NHS Education for Scotland

11.00 - 11.25

Refreshments, Exhibitors and Networking takes place in the **Regent Suite** on the **Entresol Floor**



11.30 - 12.30

Workshop Session 1 for Clinical Healthcare Support
Workers takes place in the Victoria Suite on the Entresol
Floor



What Matters to Healthcare Support Workers

Linda Harris, Principal Educator, NHS Education for Scotland

Introducing the Healthcare Support Workers Advisory Group

Members of the Healthcare Support Workers Advisory Group

Workshop Session 1 for Business and Administration / Estates and Facilities Staff (Bands 2 - 4)



1. Learning to Lead takes place in the **Buchanan Room** on the **Entresol Floor**

Jenni Jones and David Taylor, Principal Leads, Project Lift, NHS Education for Scotland

2. How Do You Like To Learn? takes place in the Great Western Room on the Entresol Floor

Julie Higgins, Specialist Lead, NHS Education for Scotland

3. Ready, Steady, Learn takes place in the **Campbell Room** on the **First Floor**

Nick Frew, Business Partner, NHS Education for Scotland

4. Get Recognition for Prior Learning from Experience in the Workplace for Your Career Progression takes place in the Wellington Room on the Entresol Floor

Anne Marie Rennie, Specialist Lead, NHS Education for Scotland

Workshop Session 1 for Business and Administration /
Estates and Facilities Supervisors / Managers (Bands 5+)



Recognising and Supporting Learning takes place in the **Chamberlain Room** on the **First Floor**

Elaine Lawther, Principal Lead, NHS Education for Scotland

12.30 - 13.15

Lunch, Exhibitors and Networking takes place in the **Regent Suite** on the **Entresol Floor**



13.15 - 14.20

Workshop Session 2 for Clinical Healthcare Support
Workers takes place in the Victoria Suite on the Entresol
Floor



Seeing Myself as a Leader - Being In It Together

Jenni Jones and David Taylor, Principal Leads, Project Lift, NHS Education for Scotland

Workshop Session 2 for Business and Administration / Estates and Facilities Staff (Bands 2 - 4)



1. Learning to Lead takes place in the **Buchanan Room** on the **Entresol Floor**

Nick Frew, Business Partner, NHS Education for Scotland and Jennifer Knights, Dental Business Manager, NHS Education for Scotland

2. Learning at Work takes place in the Wellington Room on the Entresol Floor

Laura Christie, Senior Specialist Lead, NHS Education for Scotland

3. Getting More Out of Your Personal Development Planning and Review (PDPR) Conversation takes place in the Great Western Room on the Entresol Floor

Anne-Marie Campbell, Specialist Lead, NHS Education for Scotland and Anne Campbell, Head of Programme (Education and Management Development), NHS Education for Scotland

4. How Resilient Are You? takes place in the **Campbell Room** on the **First Floor**

Julie Higgins, Specialist Lead, NHS Education for Scotland

Workshop Session 2 for Business and Administration / Estates and Facilities Supervisors / Managers (Bands 5+)



How to Encourage a Learning Environment takes place in the **Chamberlain Room** on the **First Floor**

Elaine Lawther, Principal Lead, NHS Education for Scotland

14.20

Short refreshment break in the Regent Suite on the Entresol Floor. Please take drinks into the Victoria Suite.



14.25 - 15.15

Plenary Session takes place in the **Victoria Suite** on the **Entresol Floor**



14.25 - 15.05

My Learning - My Way

Linda Harris, Principal Educator, NHS Education for Scotland

15.05 - 15.15

Prize Draw Winner Announced

Closing Remarks

Jane Cantrell, Programme Director (Nursing, Midwifery and Allied Health Professions), NHS Education for Scotland