

## Flexible Futures



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# Aims of the Workshop

- to identify the challenges and opportunities of developing a flexible workforce
- to explore ways to support the service to develop a flexible workforce
- to share good practice

# What is a flexible workforce?

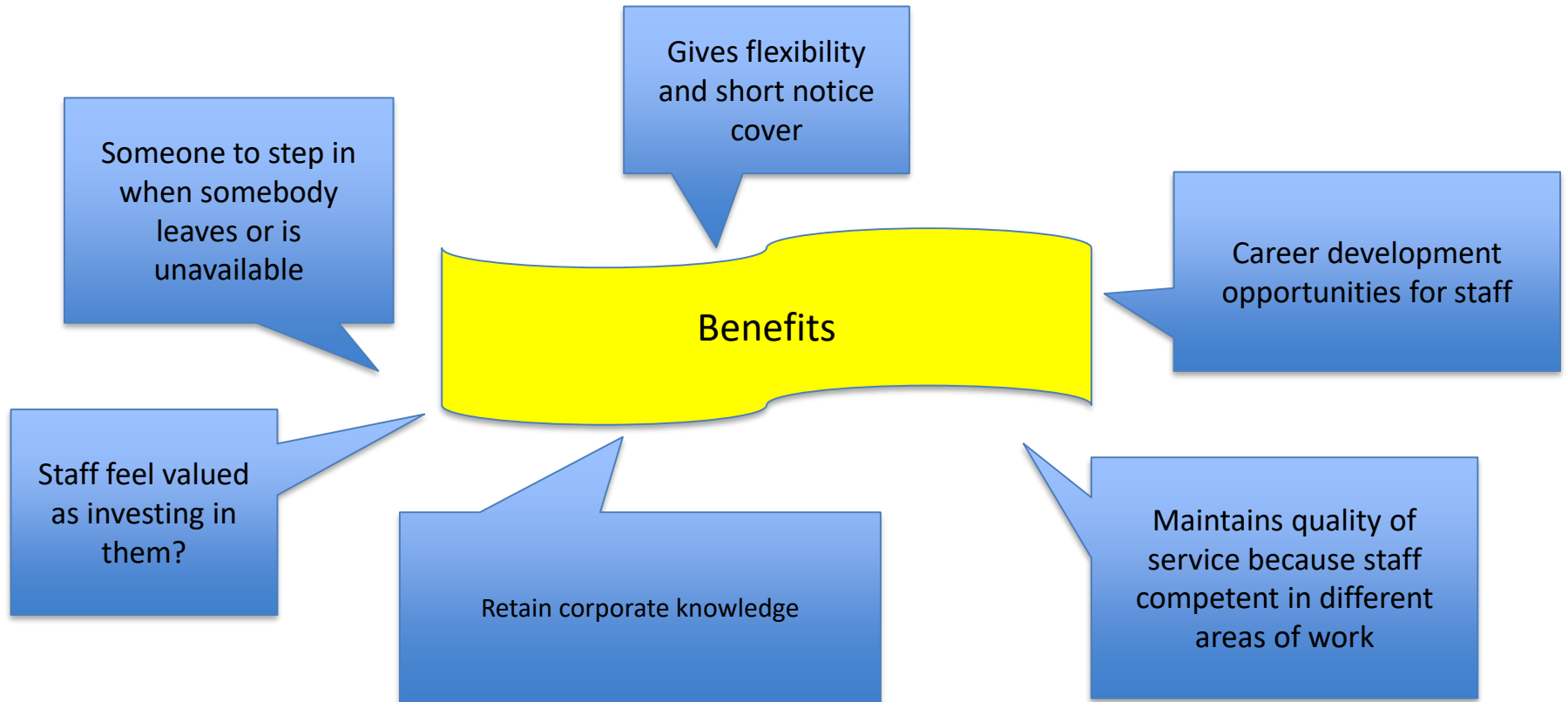
- A flexible workforce is a workforce that can perform a variety of different functions. In other words, it is a group of multi-skilled workers. (marketbusinessness.com)
- The practice of training employees to do several different things, or of using employees who can do several different things (Cambridge Business English Dictionary)

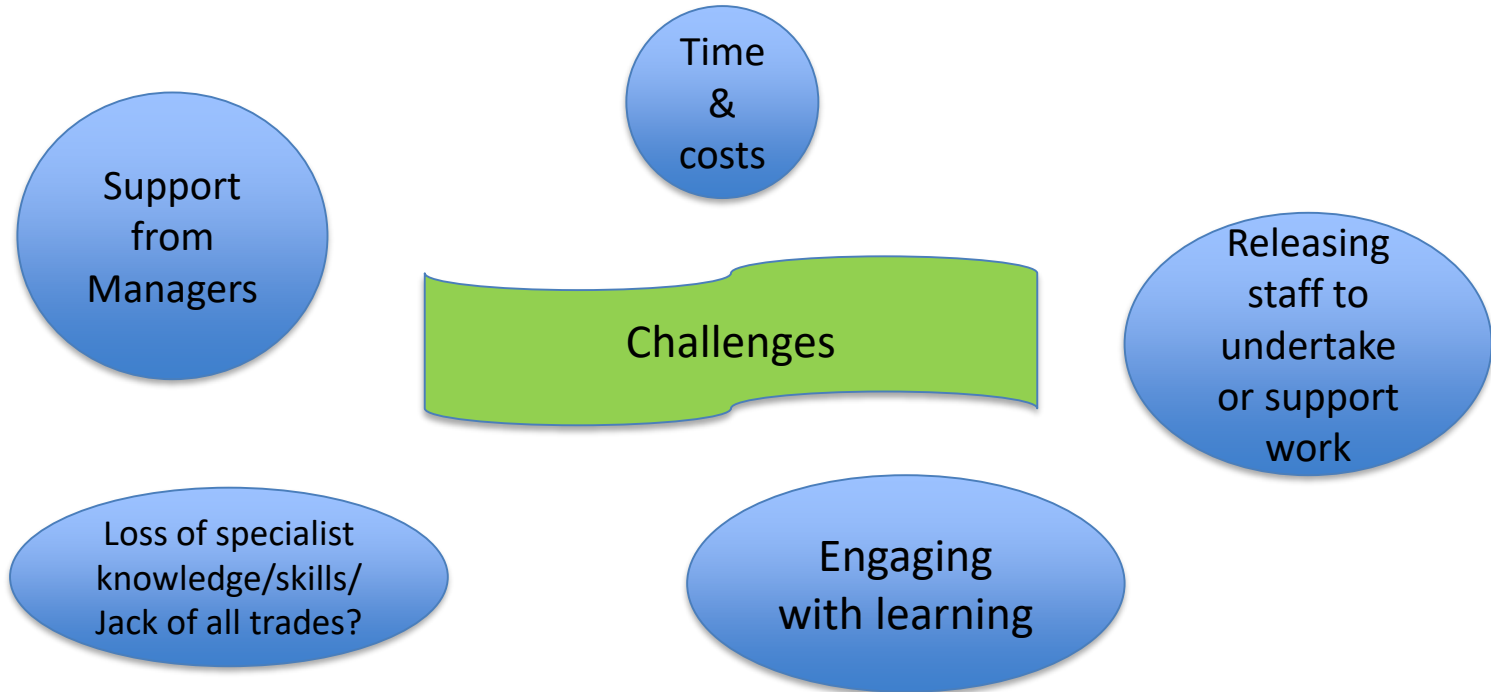
## What does it mean to you?

In small groups discuss what it means to you and identify 3 key things to feedback to the group.

# What are the are the challenges/opportunities

- There are two scenarios
  - creating a general administration assistant to work in medical, finance and HR
  - creating a general facilities assistant to work in portering, laundry, catering and domestic services





# Sharing of Good Practice

- Developing a Generic Facilities Worker through Modern Apprenticeships – NHS Orkney
- Using Learning Contracts
- Any others?



# Questions

# Contact Details

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