"Patients at the heart of everything: The National Clinical Strategy"

Healthcare Science Trainees and Supervisors Event Friday 01 February 2019 COSLA, Edinburgh

1st February 2019

Moving on from the 2020 vision

Requirements:

Political desire for transformational change
Chief Executives need for sustainability
Must be evidence based
Must enhance quality & be clinically credible

What are the issues?

Demand Increasing:

Demographic change.

Chronic Conditions

Social & Health inequalities.

Failure Demand.

"Too much medicine"

Medical Response to social need?

Risk aversion

Complexity

Medical/technological advances

National Targets/Directives

Supply Constrained:

Workforce - most disciplines

May get worse (?Brexit)

Financial

Capital & Revenue

May get worse (?Brexit)

Political resistance to change?

Why prioritise primary care?

Failure demand (Google "Cost Conundrum")

Incremental and personalised approach

Managing risk professionally

Generalist approach & co-ordination of care.

Primary & Community Care: Priority

Extended multidisciplinary **team** working

Self – Management (?) + "Community Assets"

Move away from QoF culture – Assess health, not biological parameters,

Address polypharmacy

Social work integration – must address Delayed Discharge

Role must include keeping patients out of hospital

Cost and quality of experience

Better experience

Self care
Supported self care
Care at home
Hospital at home
Residential care
Acute Care

Increasing risk of harm

Increasing costs

Discharge Delay:

- Accounts for xxxx bed days per quarter
- Equivalent to xxxx beds across Scotland

Must change – high cost/poor experience/harm

Discharge Delay:

- Accounts for 131,754 bed days per quarter
- Equivalent to 1,464 beds across Scotland

Must change – high cost/poor experience/harm

Secondary Care: Process & Structure



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Need to accelerate work on processes:

Enhanced recovery after surgery

Out-patients

Day case surgery

Unscheduled care

Nurse discharge etc, etc

Secondary Care Structure:

Workforce and cost constraints suggest fewer in-patient sites.

<u>Volume-Outcomes issues relevant in more complex</u> <u>presentations</u>

eg: Radical Prostatectomy

Complex Cancers

Orthopaedics

Ophthalmology

Vascular Surgery

Stroke Services

Secondary Care Structure:

Suggests planning on <u>local/regional/national</u> <u>basis</u>.

Reduced number of in-patient units

Diagnostics/out-patients/day case available in most hospitals.

Must ignore health board boundaries and focus on benefits.

Will have significant HR implications.

Overwhelming need for Realistic Medicine

Why a new paradigm?

30 years of evidence based medicine

- -but realisation of limits/commercial influences?
- -treatment of risk?

Variation not explained by need

Wasteful interventions of doubtful value

Need for professionalism/patient engagement

Need focus on patient function not biochemical markers

The Academy of Royal Colleges believes:

- There is evidence of a considerable volume of inappropriate clinical interventions □ The reasons for this are complex and various but form part of a culture of over-medicalisation ☐ The result is sub-optimal care for patients which, at best, adds little or no value and, at worst, may cause harm
- ☐ This is, therefore an issue for clinicians about the quality and appropriateness of care

PATIENTS' PREFERENCES MATTER

Stop the silent misdiagnosis

Al Mulley, Chris Trimble, Glyn Elwyn

{Doctors generally chose less treatment for themselves than they suggest for patients.}

{Patients who are fully informed choose less treatment and have less regret}



King's Fund:

"Well-informed patients consume less medicine – and not just a little bit less, but much less.

When doctors accurately diagnose patient preferences, an enormous source of waste – the delivery of unwanted services – is eliminated.

Doctors as potential patients:

2 scenarios: both for patients with colon cancer.

Operation A: 80% cured

16% die within 2 years

1% risk colostomy, diarrhoea

Operation B: 80% cured

no risk of complications

20% die within 2 years

Doctors as potential patients:

250 physicians questioned (2 groups)

38% chose option B for themselves

25% chose option B for patients

Conclusion is that doctors tend to under-estimate side effects in patients? Or driven by "survival protection"?

Ubel et Al: "Physicians recommend different treatments for themselves": Archives of Internal Medicine: Vol 171: p1760; 2011.

Summary:

Change is inevitable and urgent

Summary:

- Plan primary care round communities
- Plan acute care around larger populations
- Promote realistic medicine
- Enhanced technology
- Multi-disciplinary approach

Questions / Comments?

