

The Scottish Practice Management Development Network Annual Conference - A New Road

Programme

Thursday 26 & Friday 27 April 2018

Edinburgh International Conference Centre

Thursday 26 April

08.45 - 09.30	Registration Coffee & Exhibitors	Strathblane Hall Atrium
09.30 - 10.45	Plenary Session	Sidlaw Auditorium
09.30 - 09.45	Welcome & Introduction Tracey Crickett, National Co-ordinator of Scottish Practice Management Development Network, NHS Education for Scotland	
09.45 - 10.45	A GPs Experience of the Grenfell Tower Fire: Reflections for Practice Managers Dr Ahmed Kazmi, The Exmoor Surgery	
10.45 - 11.15	Coffee & Exhibitors	Atrium
11.15 - 12.30	Plenary Session	Sidlaw Auditorium
11.15 - 11.40	The 2018 GMS Contract in Scotland: moving from negotiation to implementing Richard Foggo, Deputy Director, Head of Primary Care Division, Scottish Government	
11.40 - 12.10	Collective Leadership in NHS Scotland Paul Gray, Director General Health and Social Care, Scottish Government; Chief Executive, NHS Scotland	
12.10 - 12.30	Joint Data Controllership under GDPR Maureen Falconer, Regional Manager, Information Commissioners Office and Dr Lucy Munro, Primary Care Division Scottish Government	
12.30 - 13.30	Lunch Exhibitors	Lennox 3 Atrium
13.30 - 15.00	Parallel Session 1 1. ICO Subject Access Request Workshop 2. Understanding Team Dynamics 3. LIST and SPIRE – Working Together With You Locally 4. Employment Law Update 5. Managing Stress	Kilsyth Lowther Carrick Lammermuir Harris

15.00 - 15.30	Coffee & Exhibitors	Atrium
15.30 - 17.00	Plenary Session	Sidlaw Auditorium
15.30 - 17.00	A New Road Billy Dixon, Motivational Speaker	
18.45 - 22.00	Awards Ceremony & Dinner (Cash Bar available)	Lennox 3

Friday 27 April

08.15 - 09.00	Registration Coffee	Strathblane Hall Atrium
09.00 - 10.30	Plenary Session	Sidlaw Auditorium
09.00 - 09.05	Welcome & Introduction Tracey Crickett, National Co-ordinator of Scottish Practice Management Development Network, NHS Education for Scotland	
09.05 - 10.25	How to be a Productivity Ninja Hayley Watts, Productivity Ninja, Think Productive	
10.25 - 10.30	Closing Remarks Tracey Crickett, National Co-ordinator of Scottish Practice Management Development Network, NHS Education for Scotland	
10.30 - 11.00	Coffee	Atrium
11.00 - 12.30	Parallel Session 2 1. ICO Subject Access Request Workshop 2. Meet STEW! Systems Thinking for Everyday Work to support healthcare, safety and improvement 3. Duty of Candour 4. Matrix Management 5. Handling Difficult Behaviour	Lammermuir 1 Lammermuir 2 Menteith Moffat Lowther



Tweeting? Use #SPMDN18 and follow us @NHS_Education