

3rd National Event
NHSScotland Healthcare Support Workforce
Make Your Learning Matter!
Tuesday 28 February 2017
Grand Central Hotel, Glasgow

Managers' Brief

Context



Capable Workforce- All staff need to be appropriately trained and have access to learning and development to support the Quality Ambitions and 2020 Vision for Health & Social Care- with a focus on providing fair and appropriate access to learning and development for support staff

The Scottish Government's 2020 Workforce Vision puts the focus on NHSScotland core values and on valuing the contribution and commitment staff make every day to achieving these values.

NHS Education for Scotland has two main priority actions relating to HCSW

- to support NHSScotland boards to demonstrate a commitment to learning and development for support workers
- to develop learning and development frameworks and career pathways taking account of prior learning, particularly for support workers

Who Is This Event For?

This event is for Healthcare Support Workers who work in the following job families:

- *Business and Administration*
- *Clinical (Nursing, Midwifery and Allied Health Professions support staff)*
- *Estates and Facilities*

Your ongoing commitment to learning and development for Healthcare Support Workers is essential to maximising their potential and realising the valuable contribution they make every day to the delivery of safe, effective person centred care.

Key Dates in Application Process

Online applications open Friday 25 November 2016

Online applications close Friday 16 December 2016

3rd National HCSW Learning and Development Event – Managers' Brief

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Overall Aim of Event

The overall aim of the event is to raise awareness of learning and development opportunities and value the contribution support workers make to the delivery of safe, effective, person centred care.

Objectives

At this event, delegates will:

1. *recognise, reflect on and record learning*
2. *explore a range of learning and development opportunities and resources*
3. *become more aware of how they can contribute to the delivery of safe, effective person centred care*

Draft Programme

- 09.30 – 10.00 Refreshments/Registration
- 10.00 – 10.10 Welcome, Housekeeping and Introductions
- 10.10 – 10.30 Opening Remarks - keynote address
- 10.30 – 11.15 Workshop 1
- 11.15 – 11.45 Refreshments/Networking/Exhibitors
- 11.45 – 12.30 Workshop 2
- 12.30 – 13.15 Lunch/Networking/Exhibitors
- 13.15 – 13.45 Speaker – keynote address
- 13.45 – 15.00 Learning 'bites'
- 15.05 – 15.30 Plenary and close

Why Support Your Staff To Apply?

By the end of the event, delegates will be more aware of how learning and development can make a difference to:

- them, their colleagues and the organisation
- the delivery of safe, effective, person centred care
- HCSWs feeling valued and recognised for their contribution to NHSScotland

This event is also an opportunity for delegates to network and share good practice nationally with their peers. We will offer space to partner organisations to share information about their role in supporting NHSScotland to deliver learning in the workplace.

For more information please contact the NHS Education for Scotland events team events@nes.scot.nhs.uk